

# *Trainer, Facilitator, & Consultant*



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## **TRACY T. MAMBRINO, PHR**

*Manager, Training & Assessments*  
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### *Customized Training On-site or at our Training*

*Communication (Interpersonal Skills)*  
*Management / Leadership*  
*Personal Development*  
*Customer Service*

*Employment Law / Human Resources*  
*Sexual Harassment*  
*Team Building*  
*Assessments*



**Tracy T. Mambrino**, Manager, Training & Assessments for The Employers Association, is a dynamic and professional management development instructor and facilitator with a diverse background in leadership, sales, customer service, teamwork, and inter-personal skills training. She is very experienced in handling the dynamics of functional groups including front line supervisors, office managers, and senior level management. Since joining the Employers Association in 1995, Tracy has delivered hundreds of programs for thousands of participants, in supervisory management, leadership, team building, diversity, mentoring and customer service.

On a professional level, Tracy is Myers Briggs certified, Zenger Miller certified, DDI certified and a Professional in Human Resources (PHR). Also, Tracy manages the Assessment Center which offers tools for pre-employment, selection and development.

**Tracy** is responsible for the development and implementation of in-house and on-site training programs tailored to fit the needs of member companies. She is committed to providing you with the skills and insights to help develop a more effective leadership team. Tracy has seen first hand the benefits for participants who practice enhanced management skills. She is a superb facilitator who combines real life examples and the right touches of humor with enthusiasm for her subjects. She is a dedicated professional who delivers thoroughly researched and proven management concepts to the seminar participants.