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Workers' Compensation in North Carolina: Handling Claims (Legal Perspective) and the Insurance Perspective

Prerequisites: None
Schedule: full day

Handling Claims in North Carolina: The Legal Perspective

Presented by Tom Page, Hedrick Gardner Kincheloe and Garofalo, LLP

Workers' Compensation claims are handled differently from state to state. In North Carolina, the state agency overseeing the Workers' Compensation system is the North Carolina Industrial Commission. Complex rules and regulations govern the handling of Workers' Compensation claims and the interaction with the North Carolina Industrial Commission. Having a basic understanding of the procedures, rules, and law governing the handling of workers' compensation claims in North Carolina is critical in building a successful workers' compensation system for your employees and your business.

Seminar Topics:

- How the North Carolina Industrial Commission functions and operates.
- Interacting with your Workers' Compensation insurance carrier, third party administrator, and/or insurance agent with regard to workers' compensation claims.
- Defining an "injury by accident" or an "occupational disease": which conditions, injuries and incidents are covered under the North Carolina Workers' Compensation Act and which are not.
- What do you do if an employee files a "Questionable" Workers' Compensation claim?

ABOUT THE FACILITATOR:

Mr. Jeff Kadis is a partner with the law firm of Hedrick Eatman Gardner & Kincheloe, L.L.P., a litigation defense firm that represents employers, manufacturers, businesses and governmental agencies in North and South Carolina. His specialty areas include: occupational disease, workers' compensation, employment law, and products liability. He has had over 9 years experience handling cases before the North Carolina Industrial Commission, as well as General Courts of Justice throughout the state. Mr. Kadis is a frequent speaker at seminars on the topics of workers' compensation claims – strategies & defense techniques, occupational disease claims, and procedures of the North Carolina Industrial Commission. Jeff is a graduate of the University of North Carolina at Chapel Hill and Wake Forest University, and is a Board Member of the North Carolina Bar Association's Workers' Compensation Section Council.

The Insurance Perspective

Presented by Harry W. Floyd, CPA, CWCA, SPHR and The Team of Certified Workers' Compensation Advisors, Knauff Insurance

What happens when an employee gets hurt or becomes ill in the course of performing their job? What roles do you as the manager or supervisor play in managing workplace injuries? Do you know how you can lower your company's costs, which in turn will make your company become more competitive and profitable? Join us to learn what you need to know to prevent injuries, how to manage the injuries, and related costs from the time accidents occur. Learn to take proactive steps in managing workplace accidents.

Seminar Topics:

- Preventing injuries – a culture of safety.
- Managing the claims process - filing appropriate forms and managing cases by interacting with your insurance carrier, third party administrator, and/or insurance agent.
- How workers' compensation insurance premiums are determined.
- Experience modification factors and how they impact insurance premiums.
- Pitfalls of the premium audit process.

Participants are encouraged to bring their annual premium audit and experience modification worksheets. Representatives from Knauff Insurance will be available after the session to review and discuss ways to reduce premiums.

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