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The Supervisor's Role in Management

Prerequisites: None

Schedule: Half- Day Session

Course Objective

This Half-Day Course covers what is expected of a Supervisor or Middle Manager. The participant will focus on the many things expected of him/her from their upper management, and the numerous expectations of their employees. How top management judges their performance and why leaders fail will be some of the topics conducted by group discussion and activities.

Course Topics

- The Role of the Supervisor / Middle Manager
- Making the Transition From Employee to Supervisor or Middle Manager
- Getting Work Done Through Others Willingly
- Understanding What A Leader Does
- What Employees Expect of Their Supervisor or Manager
- Define the Middle Manager or Supervisor Through the Eyes Of Management and Employees
- What Is Accountability, Responsibility, and Authority?
- Understand How People In Authority May Become An Obstacle